



*For Office Use Only*  
 Spring Plan \_\_\_\_\_  
 Fall Plan \_\_\_\_\_  
 Date Paid \_\_\_\_\_

## PLANNED MAINTENANCE AGREEMENT

Thank you for choosing Deml Heating & Air Conditioning as your heating and cooling provider. Your business is truly appreciated! We offer a yearly Planned Maintenance Agreement to assist our customers in cutting costs involved in the maintenance of the equipment that is installed in your home. This is a **Pre-Paid** plan. In order to participate, please enroll and submit your payment in advance.

### SPRING COOLING PLAN - MAY thru SEPT \$60 season / \$30 per hour service\*

When enrolled in our Spring Plan, you will be contacted to set up a time for our trained service technician to check your a/c, clean the coil if needed, clean or replace your filter and check the thermostat. This plan is \$60.00 per season and includes one standard 1" disposable filter. For all other filters, the replacement cost will be reduced by \$5.00 when billed.  
**Please note: AC checks cannot be performed unless the temperature is a minimum of 65°, and the unit must be dry.**

### FALL HEATING PLAN - OCT thru APRIL \$60 season / \$30 per hour service\*

When enrolled in our Fall Plan, you will be contacted in Sept/Oct to set up a time for our trained service technician to check your furnace, clean the sensors, oil the motor (if applicable), clean or replace your filter and check the thermostat. This plan is \$60 per season and includes one standard 1" disposable filter. For all other filters, the replacement cost will be reduced by \$5.00 when billed.

### FALL & SPRING PLAN COMBINATION \$120 yr / \$30 per hour service\*

A combination of our Fall and Spring Plans is also available. This plan is \$120 per year. You will be contacted in the fall, and again in the spring, to set up a time for our trained service technician to check your equipment as outlined above.

**\* As an additional savings to our customers;** If a service call is required during your chosen season, the service rate will be reduced to \$30 per hour during regular business hours\* and \$60 per hour for evening, weekend or holiday calls. Any and all parts required to resolve the problem will be an additional cost. *(Current service rates are \$70 per hour during regular business hours\* and \$110.00 per hour for evening, weekend or holiday calls.)*

**Customers with multiple furnaces and/or air conditioners;** Each additional unit serviced at the same location is \$15 per season. *(Example: The Spring Plan with 2 air conditioners would be \$60.00 + \$15.00 (\$75). The combination plan with 2 furnaces and 2 air conditioners would be \$120.00 + \$30 (2 at \$15 each) for a total of \$150.00).*

*I have read, understand, and accept, the terms of this offer as detailed above.*

**Please remit payment to: Deml Heating & Air Conditioning 1500 E. Main St. Owatonna MN 55060**

Spring Plan \$60.00    Fall Plan \$60.00    Combination Plan \$120.00   Add'l Units \_\_\_\_\_ @ \$15 ea.   TOTAL: \$ \_\_\_\_\_

Name	Phone #	Alternate # or Email
Service Address	Billing Address (if different)	

**We accept Visa, MasterCard and Discover**

-	/	<i>last 3 digits on the back</i>
Credit Card Number	Exp. Date	CVV Code

**Thank You! A copy of your agreement will be included with your receipt**

*\*Regular Business Hours are 7:30 am - 4:00 pm Monday thru Friday with the exception of holidays.*